

Cleaning advice

Walltalkers

2023

Important care before you start using Walltalkers for the first time:

Clean the surface carefully with a non-abrasive cleaner such as Vescom Cleaner or a whiteboard cleaner using a dry erase cleaning cloth (microfibre cloth) or similar soft cloth. Next, wipe the full surface with clean water and dry it using a dry erase cleaning cloth or similar soft cloth. By wiping the surface with water, any residue of the cleaner left behind will be removed.

Important care for Walltalkers surfaces:

1. We recommend using markers with alcohol-based inks. If you use other types of whiteboard markers, you may have to clean more often.
2. Remove the whiteboard markings using a dry erase cleaning cloth (microfibre cloth). Press firmly and make circular movements during wiping. Wash or replace cleaning cloths when they become dirty. Dirty dry erase cleaning cloths may spread ink residue on the surface.

Important:

High gloss dry erase surfaces offer excellent dry erase characteristics. Low gloss or projection capable surfaces may require more frequent liquid cleaning than medium to high gloss surfaces.

3. Wipe the surface with water with regard to daily cleaning or when required. Dry the surface using a dry erase cleaning cloth or similar soft cloth before you start to write.
4. If more thorough cleaning is required, use Vescom Cleaner or a whiteboard cleaner using a dry erase cleaning cloth (microfibre cloth) or similar soft cloth. When the material is clean, wipe the surface using water and dry it using a dry erase cleaning cloth or similar soft cloth.
5. For stubborn stains, use a paint/adhesive remover. Apply to a dry erase cleaning cloth or similar soft cloth, blot and/or rub gently over the stained area. After the stain has been removed, rinse with clean water along with a dry erase cleaning cloth or similar soft cloth and dry as mentioned above. Read the paint/adhesive remover manufacturer's precautions before using.

warning

- Do not use ballpoint pens or other objects with a sharp point on the Walltalkers wallcovering.
- Plastic body erasers or similar with sharp edges may scratch Walltalkers surfaces.
- Do not use abrasive agents on the Walltalkers wallcovering.
- Markings with a permanent marker can be removed by overwriting the marking using a dry erase marker and, subsequently, removing this with a dry erase cleaning cloth (microfibre cloth) or similar soft cloth.

Vescom will not be held responsible for any damage that may be caused during the cleaning process.