

# Guarantee provisions

## upholstery & curtain

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May 2009

Fabrics by vescom is produced with respect for the highest possible quality of the product and the least possible impact on the environment in sustainable, high quality production environments. Our materials are tested by independent, certified bodies to be able to be sold on the contract market in line with market practice.

We supply our materials from the interior fabrics collection with a guarantee of 10 years. With well-founded complaints our customers can be certain of the replacement of the material.

### **conditions**

- The materials are to be used and applied in normal business or private environments.
- The materials are not for use on sharp edges or corners.
- The materials are to be used while respecting the test results such as for wear-resistance, Light resistance and fire safety.
- The materials are to be regularly cleaned according to the care instructions.
- The materials are processed with a suitable and generally accepted liner material such as an interliner and/or foam which does not lose the required shape and/or properties within the guarantee period.
- The materials are applied in the condition and with the appearance and form as originally supplied.

### **exclusions**

- Normal wear and damage.
- Damage as a result of inappropriate use.
- With the approval of a complaint, Vescom compensates the original material decreased by 10% of the purchase sum for each year after the delivery date. Vescom is not liable for costs of third parties, processing costs, repairs, reupholstering or other repair costs.

Should you have a complaint, please contact our Customer Service department, t +31 (0)493 315 833. They will be pleased to help you.